



DENNIS ZWEIFEL
1322 CHESTNUT CIR
YORKVILLE, IL 60560-4548

EXHIBIT 5

ACCOUNT NUMBER: 001 826 210785901 5
STATEMENT DATE: Jul 01, 2004

PREVIOUS BALANCE	PAYMENTS	OUTSTANDING BALANCE	NEW CHARGES	NEW BALANCE	DUE BY
\$196.65	\$0.00	\$196.65	\$32.01	\$228.66	Upon Receipt

BILL-AT-A-GLANCE

Outstanding Balance \$196.65
COMCAST DIGITAL PHONE SERVICES \$23.85
COMCAST DIGITAL PHONE LONG DISTANCE SERVICES \$8.16
NEW BALANCE \$228.66

Your long distance carrier is COMCAST DIGITAL PHONE for (630) 552-7131

Your local toll carrier is COMCAST DIGITAL PHONE for (630) 552-7131

Your long distance carrier is COMCAST DIGITAL PHONE for (630) 273-2131

Your local toll carrier is COMCAST DIGITAL PHONE for (630) 273-2131

Your local carrier is Comcast Digital Phone for all lines listed above.
To ensure there have been no unauthorized changes, please confirm your
selected carriers as of your statement date displayed on this page.

Our records indicate your account is past due. Prompt payment is
required to avoid possible service disconnection. If a payment
arrangement is necessary please contact 1-866-591-1133. Please
disregard this message if your payment has been sent.

Please see important messages regarding your Comcast Digital Phone
Services at the end of the bill.

IMPORTANT NUMBERS

Customer Service 1-800-288-2085
TTY/TDD 1-866-853-1851



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Monthly Itemized Charges

Service from 07/01/04 to 07/31/04

COMCAST DIGITAL PHONE SERVICES

(630) 552-7131

BASIC SERVICE

RESIDENTIAL LINE

SUBTOTAL

\$0.00

\$0.00

LINE CHARGES

SUBSCRIBER LINE CHARGE

SUBTOTAL

\$4.99

\$4.99

FEATURE PACKAGE

VALUE PACK

CALLER ID

CALL WAITING

CALLER ID WITH CALL WAITING

CALL RETURN

SUBTOTAL

\$0.00

\$0.00

FEATURES AND SERVICES

VOICE MAIL

INSIDE WIRE MAINTENANCE - PER LINE

LONG DISTANCE ALERT

SUBTOTAL

\$4.95

\$1.00

\$0.00

\$5.95

LONG DISTANCE DIRECTORY ASSISTANCE CALLS

LD DIRECTORY ASSISTANCE CALLS

SUBTOTAL

\$1.25

\$1.25

(630) 273-2131

BASIC SERVICE

RESIDENTIAL LINE

SUBTOTAL

\$0.00

\$0.00

LINE CHARGES

SUBSCRIBER LINE CHARGE

SUBTOTAL

\$4.99

\$4.99

FEATURES AND SERVICES

INSIDE WIRE MAINTENANCE - PER LINE

SUBTOTAL

\$1.00

\$1.00

OTHER CHARGES AND CREDITS

UNIVERSAL CONNECTIVITY CHARGE

SUBTOTAL

\$0.89

\$0.89

LATE PAYMENT CHARGES

LATE PAYMENT CHARGES

SUBTOTAL

\$1.68

\$1.68

OFFICIAL FILE

I.C.C. DOCKET NO. 04-0627

Complainant Exhibit No. 5

Witness

Date 3/30/05 Reporter JAT



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COMCAST DIGITAL PHONE SERVICES (continued)

TAXES AND SURCHARGES	
FEDERAL EXCISE TAX	\$0.34
STATE TELECOM EXCISE TAX	\$0.93
STATE UNIVERSAL SERVICE FUND	\$0.01
STATE GROSS RECEIPTS TAX	\$0.01
IL PUC SURCHARGE	\$0.01
IL TELCOM RELAY SVC AND EQUIPMENT	\$0.14
COUNTY 911 SURCHARGE	\$1.00
MUNICIPAL TELECOMMUNICATIONS TAX	\$0.66
SUBTOTAL	\$3.10

TOTAL - COMCAST DIGITAL PHONE SERVICES \$23.85

COMCAST DIGITAL PHONE LONG DISTANCE SERVICES

LONG DISTANCE CALLING PLANS	
COMCAST ANY DISTANCE PLAN	\$0.00
SUBTOTAL	\$0.00

(630)552-7131

INTERNATIONAL DIRECT DIAL CALLS	
INTL DIRECT DIAL CALLS	\$6.56
SUBTOTAL	\$6.56

OTHER CHARGES AND CREDITS

UNIVERSAL CONNECTIVITY CHARGE	\$0.58
SUBTOTAL	\$0.58

TAXES AND SURCHARGES

FEDERAL EXCISE TAX	\$0.20
STATE TELECOM EXCISE TAX	\$0.46
STATE GROSS RECEIPTS TAX	\$0.03
MUNICIPAL TELECOMMUNICATIONS TAX	\$0.33
SUBTOTAL	\$1.02

TOTAL - COMCAST DIGITAL PHONE LONG DISTANCE SERVICES \$8.16



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Detail Usage for (630)552-7131

LONG DISTANCE DIRECTORY ASSISTANCE CALLS

Date	Time	Place	Number	Type	Min	Amount
JUN13	08:25A	DIR ASST, IL	847-555-1212	DA/3	1	\$1.25
SUBTOTAL					1	\$1.25

Detail Usage for (630)552-7131

INTERNATIONAL DIRECT DIAL CALLS

Date	Time	Place	Number	Type	Min	Amount
JUN06	11:19A	ROMANIA	726-882-6940	DD/7	1	\$3.28
JUN07	06:57A	ROMANIA	726-882-6940	DD/9	1	\$3.28
SUBTOTAL					2	\$6.56

*Recording telling me all Circuits
are busy!*

CALL TYPES

BI=Busy Line Interrupt	DD=Direct Dial	OS=Operator Handled
BV=Busy Line Verify	MB=Mailbox	OT=Operator 3rd Party
DA=Directory Assistance	OC=Operator Collect	PC=Per Use Calls
DC=DA Call Completion	OP=Operator Person/Person	

Domestic:	3=Night/Economy	5=Late Night	7=Overseas Peak	9=Overseas
1=Day/Full Time	4=Special	6=Weekend	8=Overseas	Off-Peak
2=Evening/Discount	Intrastate	International:	Discount	

